

RETURNS

VICKEREY

We want you to be 100% happy with everything you order at Vickerey and stand behind our products and service. If you're not completely satisfied with your purchase, we will gladly credit or refund your new and unused merchandise within 30 days of delivery.

Instructions

- Ensure the item is in new, unused, and fabulous condition, tags attached where applicable.
- Pack it up carefully - you can even reuse the original shipping materials if you'd like.
- Mail it back within 30 days of delivery using your own method or request an Easy Return Label.

Send It On Your Own

Using a delivery service of your choice. Send the package with your name, return address, and order # on the outside (we recommend sending it so that it's trackable & insured).

Return address: VICKEREY Returns
1421 Orleans Road # 372
East Harwich, MA 02645-2148

Easy Return Label

For the ultimate convenience, you can request a pre-paid Easy Return Label (\$9.95 for 1 item, \$1 for each additional item) from your online account (under your order history). It saves you time and effort since you simply drop your package at any FedEx location.

- * Request a Return Label and we'll email you a FedEx label that you can print out
- * You pay nothing up front - we'll simply deduct the postage fee from the order refund.
- * \$9.95 for 1 item, \$1 for each additional item

RETURN INFO

ORDER # _____

Item Code	Item Name	Color/Size/Option	QTY
REASON FOR RETURN :			
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Return Reason - We'd love to hear why your returned item(s) didn't work out for you so we can better serve you in the future.

EXCHANGES

Simply include exchange instructions with your return and we'll set up the exchange order for you. If you prefer, email or call us at 800-963-1050 to set up the exchange.

Item Code	Item Name	Color/Size/Option	QTY	Unit Price